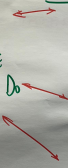


MANAGERS...

ORGANISE
CO-ORDINATE
DELEGATES
IMPLEMENT IDEAS
DEALS WITH ISSUES
GETS STUFF DONE
TELLS YOU WHAT TO DO

LEADERS...

LEAD BY EXAMPLE
INSPIRE
CREATE VISION
ENCOURAGE
ARE APPROACHABLE
KNOWLEDGEABLE
LET YOU RUN WITH IDEAS
ADAPTIVE
OPEN-MINDED
CREATE POSITIVE CULTURE
SUPPORTIVE



THE BEST MANAGER...

TR

PATIENT
GIVES CLEAR DIRECTION ✓
APPROACHABLE
UNDERSTANDING - EMPATHY
KNOWLEDGEABLE
CALM - CREATES NICE ATMOSPHERE
CHALLENGES POSITIVELY
GOOD FUN
TRUSTWORTHY
PASSIONATE
RESPECTED ✓
RELIABLE
SETS BOUNDARIES

COMMUNICATES WELL
COMPASSIONATE
ALLOWS OTHERS TO HAVE A VOICE
STRICT BUT FAIR
RECOGNISES TALENTS
GETS BEST OUT OF THEM
INTERESTED IN GROWING TEAM
ABLE TO SEE BIGGER PICTURE
GETS OUT THE WAY

$$T = \frac{C^8 + R^1 + I^7}{SO^3} = 8$$



BEING BETTER MGR

BE MORE EMPATHETIC, CALM & SET BOUNDARIES
SET BOUNDARIES
STOP STOMPING ROUND OFFICE
MORE PATIENT & APPROACHABLE
BEING MORE APPROACHABLE
STOP DOING WORK
MORE EMPATHETIC
ASK FOR FEEDBACK
DELEGATE MORE ✓✓
UNDERSTAND TEAM MORE
SAY 'NO' MORE
WANT TO CARVE OUT MORE TIME FOR TEAM

SET CLEAR EXPECTATIONS
SET ASIDE TRAINING TIME
IMPROVE RELIABILITY
LISTEN BETTER
MANAGE INTERRUPTIONS

BE APPROACHABLE
BE ORGANISSED
EFFECTIVE COMMUNICATOR

BE CLEAR ON PRIORITIES
(AND DIRECTLY REFLECTS THEM)
ROLES MODEL