

① I KNOW WHAT'S EXPECTED OF ME AT WORK

WEEKLY 1-2-1s

↳ ADD PRAISE / RECOGNITION IF APPROPRIATE

KPIs - WEEKLY

ROLES & RESPONSIBILITIES

SYSTEMS & PROCESSES

VALUES

↳ CHALLENGE INAPPROPRIATE BEHAVIOUR

PRE-JOB CHAT

④ PRAISE OR RECOGNITION IN PAST 7 DAYS

WEEKLY MEETING

KUDOS SOFTWARE

WEEKLY 1-2-1s

GAMIFY ACHIEVEMENT

KEEPING THE SCORE - KPIs

CLIENT FEEDBACK

SUPERVISION SESSIONS

MINI-APPRAISALS